



Presented by A Cappella Showcase and Harbourtown Sound

Here's what you need to know about our show!

PARKING INFORMATION

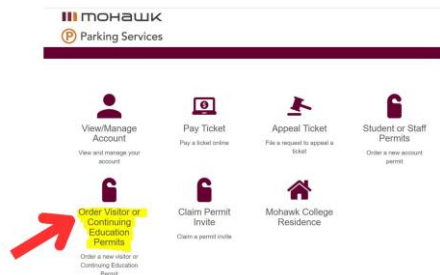
Do I need to pay for parking?

Parking is FREE for our show, however you must register your vehicle online *in advance of the show* at the Mohawk Parking Services website in order to park free of charge.

The closest lot to the theatre is P2. Follow the signs or check out the location on [MPAC's "Getting Here"](#) webpage before you go.

Here's how to register your vehicle:

- Go to the [Mohawk Parking Services](#) website
- Click on **Order Visitor or Continuing Education Permits**



- Agree to **Terms of Service**
- Under the "Permit Category" options, select **McIntyre Performing Arts Centre**
- Under "Permit Type," select our show, **Holiday Spectacular, December 2**
- Click **Add Vehicle** and enter your licence plate and car description. Then click **Add**
- Then click **Add Permit to Cart**
- Under "Checkout" enter your email address to receive your receipt.
- Click **Checkout** to finish your registration

How long is the show?

The show will last just over 2 hours, including an intermission of 15 minutes.

How do I get to the McIntyre Performing Arts Centre (MPAC)?

The McIntyre Performing Arts Centre is located at 135 Fennell Ave W, Hamilton ON. Click [here](#) for assistance with planning your visit.

Is the venue fully accessible?

There is an accessible seating section on either side of the main floor that can accommodate patrons using mobility devices and companion seating. The balcony is only accessible via stairs, with no elevator available. All washrooms on the main floor are fully accessible. Registered service animals are welcome.

Accessible parking can be used with a valid and displayed Accessible parking permit. The closest accessible parking spaces are located in the Short Term Parking Lot and Lot P3. These spots are not reservable. Click [here](#) for more information about accessible parking.

Can I reserve my seat?

No, seating is not assigned. Gold level tickets guarantee a seat (unassigned) in the designated front rows in the auditorium. Click [here](#) for a seating map of the MPAC theatre. Please plan to arrive early.

Will there be food and drinks available at the venue?

Beer, wine, pop, water and snacks will be on sale in the lobby before each show and at intermission. You are also welcome to bring your own food and drinks into the theatre (Per the MPAC website).

Will there be any vendors at the show?

We will have a raffle for some great gift baskets, and will also have 50/50 tickets available for purchase in the lobby before each show and during intermission.

Do I need a ticket for my baby?

If your child does not require a seat (in stroller or lap), you do not need to purchase a ticket for them. Please note strollers cannot be parked in the aisles of the theatre due to fire safety regulations.

I'm a student – are there discounted tickets available?

Yes! Select "Student Seating" when purchasing your ticket.

I've lost my paper ticket, or can't find my email with the electronic tickets – help!

Please contact acs.showtickets@gmail.com for assistance.

Do I need to print my tickets that I purchased online?

No need to print them – just show your confirmation email on your phone to the ticket takers at the door. If you have purchased tickets online for friends or family traveling separately, you can print paper copies to give to them ahead of time. In your purchase confirmation email, look for the "View tickets" link. Click on that link to print out your tickets.

My plans have changed – do you offer refunds?

Tickets are refundable less a \$5.00 administration fee per ticket purchased. Requests for refunds should be sent to acs.showtickets@gmail.com.